



TRAINING AND DEVELOPMENT UPDATE

MARCH 2010



EXCLUSIVE CONTRACT SERVICES LIMITED

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EXCLUSIVE BECOMES REGISTERED BRITISH SAFETY COUNCIL TRAINING CENTRE.

In March 2010 Exclusive became a registered training centre for the delivery of the British Safety Council Level 1 certificate in Health and Safety at work.

PENINSULA TRAINING DATES FOR 2010

New dates for the training courses released as of April 2010

BUSINESS IMPROVEMENT TECHNIQUES PILOT AGREED

Exclusive Contract Services Limited and Walsall Technology College have agreed a pilot of the NVQ Level 3 management program (BIT)

The Business Improvement Techniques NVQ programme provides industry standard National Vocational Qualifications centred on the proven management tools and techniques based on the Toyota Production System. It is designed to support continuous improvement by promoting effective team working and developing lean skills across the wider workforce.



EXCLUSIVE EXPANDS NVQ COMMITMENT TO A FURTHER 200 EMPLOYEES.

Following successful trials of the NVQ in Cleaning and Support Services, Exclusive has committed to extending the training to an additional 200 employees, at an approximate cost of over £200,000

With many organisations reducing their training programmes, the announcement goes against the current economic climate. This shows a clear demonstration of our commitment to the development of our employees.

Cleaning and Support
Services
NVQ Level 2

OUR EXCLUSIVE TRAINING COMMITMENTS

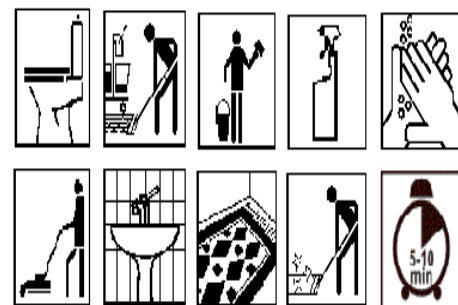
NVQ Cleaning and Support Services (NVQ Level 2)

The Cleaning and Support Services NVQ Level 2 course is aimed at individuals who are currently working in a support service environment. National Vocational Qualifications (NVQs) in Cleaning & Support Services are nationally recognised qualifications which show that individuals have the necessary practical skills and knowledge. Assessment takes place in the workplace at flexible times to suit both the learner and employer. Funding is available for this Cleaning NVQ via Train to Gain to those that meet eligibility criteria. The NVQ in Cleaning and Support Services replaced the Cleaning Building Interiors version.



BICSc

The British Institute of Cleaning Science



BICS – BRITISH INSTITUTE OF CLEANING SCIENCE

BICSc, as it is known, is an independent body with members in all areas of the cleaning industry, including Local Authorities, Contract Cleaners, Manufacturers, Suppliers, Trainers and by no means least, cleaning operatives themselves. Their membership currently stands at almost 5,000 Individual and Corporate Members.

CLEANING OPERATORS PROFICIENCY CERTIFICATE

The Scheme provides for the qualification of cleaning operators and highlights the professional approach of the employing organisation. It does so by setting a standard for the level of skills achievement that cleaning staff should have.

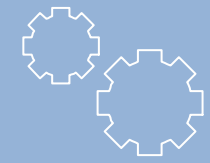
Candidates are coached in practical and theoretical principles of cleaning techniques, followed by practical assessment and certificate award

BRITISH SAFETY COUNCIL

BRITISH SAFETY COUNCIL

The BSC Level 1 Certificate in Health and Safety at Work aims to formalise health and safety induction training in the form of a nationally-recognised qualification. The certificate is accredited by the Qualifications and Examinations Regulator (Ofqual).

The course is held over one day and assessment is made via a 40 question multiple-choice examination.



CLEANING MACHINERY TRAINING

Training days are available in the months of April and May, via our suppliers Tennant and Wetrok. The training is open to a limited number of area managers and site supervisors.



NEW TRAINING CENTRE AND BICSc SATELITE HUB

A proposed new training centre is being considered incorporating a BICSc satellite hub, enabling the company to deliver in-house learning programmes and external BICSc cleaning proficiency training.



E-LEARNING PROGRAMME

PAT Testing training and the basic 'Food Hygiene Certificate' will shortly be available as an e-learning option.